

Village of Hanover  
207 Jefferson St.-Box 12A  
Hanover, IL 61041  
815-591-3800

UTILITY SERVICE APPLICATION

Soc. Sec. # \_\_\_\_\_  
Soc. Sec. # \_\_\_\_\_  
Driver License # \_\_\_\_\_

Any utility service provided prior to Village of Hanover's receipt of this application completed and signed by all applicants, is conditional and may be terminated WITHOUT FURTHER NOTICE 5 business days after such service begins.

Name(s) \_\_\_\_\_  
(Last) (First) (M)

Service address \_\_\_\_\_

Mailing address \_\_\_\_\_

Type of service  Electric  Water/Sewer  Garbage  
Class of Service  Residential  Commercial  
If commercial, what type? \_\_\_\_\_

Any life support systems?  If so, what type? \_\_\_\_\_

Date Service requested \_\_\_\_\_

Employer \_\_\_\_\_ Employer \_\_\_\_\_  
Home/Cell # \_\_\_\_\_ Work # \_\_\_\_\_  
E-mail address \_\_\_\_\_

Previous Address \_\_\_\_\_  
Previous Utility Company \_\_\_\_\_

Any other person responsible for payment?  If so, give name and address  
\_\_\_\_\_

Resident Code  Owner  Tenant  
Landlord \_\_\_\_\_ (Name) (Address) (Phone)

The applicants hereby request Village of Hanover to supply utility service as indicated above and acknowledge: A.) Service shall be provided in accordance with the rules of the State's Regulatory Commission. B.) Utility services and credit provided by the Village of Hanover are conditioned upon the accuracy of the information provided on this application. C.) A 3 day notice is required if they request discontinuance of service and payment of utility charges thru discontinuance is their responsibility.

Signed \_\_\_\_\_

**\*\*\*RENTERS, PLEASE NOTICE: A \$200.00 deposit MUST BE PAID BEFORE  
UTILITY SERVICE CAN BE PUT IN YOUR NAME !!**

## IMPORTANT INFORMATION YOU NEED TO KNOW

- 1.) Utility bills are sent out approximately the 5<sup>th</sup> of each month and due the last day of the month. They are payable at Apple River State Bank, 215 Jefferson St., Hanover. If after hours, you can drop your payment in the night deposit at the bank.
- 2.) If not paid by the due date, your account will be assessed a \$10.00 penalty. You will then be sent a notice to pay it by the 15<sup>th</sup> of the following month. If not paid by the 15<sup>th</sup>, you will then be sent a DISCONNECT NOTICE, to pay your previous balance by the 25<sup>th</sup> or you will be disconnected!. Once your service is disconnected you will then be required to pay YOUR TOTAL BALANCE DUE, in full, plus a \$25.00 re-connect fee BEFORE your service will be re-stored!
- 3.) On the 1<sup>st</sup> of each month we have a utility account drawing - if your utility account number is drawn, and your account is paid, you will receive a refund for the electric portion of the bill you paid the previous month. Your account number can be drawn only one time.
- 4.) NICOR GAS phone # 888-642-6748
- 5.) Garbage pick up is every Thursday. You are allowed up to (2) 30-gallon containers/week. If you have

more than that you need to purchase garbage tags  
(\$2/bag)@ Village Hall.  
RECYCLING - Every other Thursday - next recycle day  
is \_\_\_\_\_.

Montgomery Trucking Recycling Program  
(Hanover' s contracted hauler)

PAPER PRODUCTS:

Newspapers, magazines, catalogs, junk mail, envelopes, office paper, corrugated cardboard (including clean pizza boxes), gray chipboard (cereal, cracker, & shoe boxes), paper towel and toilet paper cores. Staples are OK. Phone, paperback, & hardcover books.

NO greeting cards, wrapping paper, Styrofoam, slick coated boxes, paper plates, paper towels, cups & napkins.

PLASTIC CONTAINERS:

Symbol #1 thru #5 and # 7 only. Must be rinsed clean.

Household containers (milk & juice jugs, pop & water bottles, shampoo, lotion, detergent, dish & liquid soap bottles, yogurt & ice cream containers, etc.)

NO plastic with #6 symbol, plastic bags, oil & antifreeze containers, plastics without a recycling symbol, Styrofoam, medical supplies & sharps.

Remove & discard all caps, lids, rings, & pumps.

METAL:

Aluminum, tin, and steel cans, metal jar lids, EMPTY paint/aerosol containers - all metal must be clean!

NO car parts, oil filters, pesticide & chemical containers.

GLASS:

Clear and colored bottles & jars only (food grade)-MUST BE CLEAN!

NO windows, mirrors, light bulbs, tempered glass, or broken glass.

Recycling is accepted in containers up to 45 gallons. Make sure they are marked "Recycling" . Everything can be placed together in the same container. Make sure you have out at the curb the night before pick-up or no later than 6am the day of pick-up.

If you have any questions, call Montgomery Trucking at 815-777-0672.

